

HEALTH & WELLBEING BOARD

Minutes of a meeting of the Health & Wellbeing Board held on Tuesday, 11 February 2020 at 2.00 pm in SC Juniper Room, Telford Innovation Campus, Shifnal Road, Priorslee, Telford, Shropshire, TF2 9NN

Present:

Supt. J Baker – Community Safety Partnership
Cllr A J Burford - Cabinet Member for Health & Social Care, TWC
Cllr R C Evans - Cabinet Member for Customer Services, Partnership, Culture & Leisure TWC
D Evans - Telford & Wrekin CCG
Cllr I T W Fletcher, Conservative Group TWC
C Hart – Voluntary Sector Representative
L Noakes – Director: Public Health
Cllr P Watling (Chair) – Labour Group TWC
B Parnaby - Healthwatch, Telford & Wrekin
TWC Cllr H Rhodes - Cabinet Member for Parks Green Spaces & The Natural Environment, TWC
J Rowe – Executive Director: Adult Social Care & Health and Wellbeing.
TWC Cllr K T Tomlinson - Liberal Democrat / Independent Group,

In Attendance:

M Bennet – Service Delivery Manager: ASC Prevention and Enablement TWC
S Bass – Service Delivery Manager: Commissioning, Procurement & Brokerage TWC
J Galkowski – Democratic Services and Scrutiny Officer TWC
J Eatough – Director: Governance TWC
Cllr K Middleton – Labour Group TWC
H Onions – Consultant in Public Health TWC

Apologies: Cllr S A W Reynolds, S Dillon, C Jones, J Leahy

HWB22 Declarations of Interest

David Evans – Joint Accountable Officer for NHS Telford and Wrekin Clinical Commissioning Group and NHS Shropshire Clinical Commissioning Group.

HWB23 Minutes of the Previous Meeting

RESOLVED – that the minutes from the meeting on the 26 September 2019 be approved by the Chair.

HWB24 Public Speaking

None.

HWB25 Health & Wellbeing Board Draft Strategy Progress Report

The Health and Wellbeing Board received a report from Liz Noakes, Director for Public Health at Telford and Wrekin Council on the Health & Wellbeing Strategy

Refresh Proposals for 2020-21 and 2022-23. The report introduced the proposals for the strategy for 2020-21 and 2022-23:

- An overview of partnership progress made in improving health and wellbeing since the establishment of the Health & Wellbeing Board in 2013.
- An outline of the changing way partners had worked together to improve outcomes.
- An update on the partnership landscape, in terms of the formation of the Telford & Wrekin Integrated Place Partnership (TWIPP), aligned to the NHS Sustainability and Transformation Partnership (STP) Long Term Plan (LTP).
- An outline of the process undertaken to develop the refreshed strategy.
- Proposals for the refreshed strategy vision, framework, approach and priorities.

Likewise the report made reference to a number of proposed priorities:

- Continue to develop, evolve and deliver the Telford & Wrekin Integrated Place Partnership (TWIPP) priority programmes:
 - Building community capacity and resilience.
 - Prevention and healthy lifestyles.
 - Early access to advice and information.
 - Integrated care and support pathways.
- A priority focus to drive progress on tackling health inequalities.
- Set a priority call to action to improve emotional and mental wellbeing.

Helen Onions, Consultant in Public Health also made a presentation which summarised;

- The evolution of the approach taken to ensure the delivery of service, predominately through integrated and community-centred approaches.
- Areas of recorded improvement of outcomes.
- The challenges faced in the borough such as inequality in life expectancy and the average health of population being lower than the national level.
- The progression made against the priority to encourage healthier lifestyles.
- How the refresh proposals were developed at a Joint Board Engagement session between the Health & Wellbeing Board and the Telford and Wrekin Integrated Placed Partnership (TWIPP).
- Progress made in relation to mental wellbeing and mental health.
- Progress made in relation to community resilience and community based support
- The Kings Fund framework used for the strategy.

Members asked for clarification on what Pathway Zero from Shropshire and Telford Hospitals was, to which they were informed that discharges from the hospital were put onto certain pathways which dictated the level of support that would be needed following discharge. Pathway Zero was a scheme in which people and carers were directed to a network of community based options, which would support and maintain outgoing patients in their home.

Members asked if information from the Joint Strategic Needs Assessment (JSNA) fed into the Health & Wellbeing Board Strategy. Ms. Onions responded that the JSNA provided useful profiling information which helped shape the direction of the priorities within the Strategy. Members welcomed the use of the JSNA but also said that the Strategy needed to make sure it didn't silo the priorities as they were interrelated to one another. David Evans gave the example of emotional health and that 25% of cases in the Urgent Care Centres related to Mental Health issues, and therefore the Strategy needed to be clear on early prevention. Liz Noakes responded to this by

saying that the framework that the strategy was based on was web-like and that the priorities overlapped to reflect their interrelatedness.

Members asked about the Independent Living Centre's (ILC), and where they were currently based. Ms. Onions responded that the locations were indicated on the Live Well Telford Website, and that there were currently five ILC's operating in Telford. The ILC's showcased the latest available technology and equipment for independent living to be harnessed by those wishing to retain their independence. Members were concerned about the accessibility of the information which seemed to be digitally-based and not many of the elderly population used the internet. Mr. Parnaby responded to this by saying that in the experience of Healthwatch Telford and Wrekin, they had observed lots of posters in public places and at the GP's, but more were needed.

RESOLVED – that the refreshed strategy proposals be approved and that a review of the final strategy following consultation feedback be agreed for March 2020.

HWB26 Domestic Abuse Strategy Progress Report

The Health and Wellbeing Board (HWB) received a progress report on the Domestic Abuse Strategy in Telford and Wrekin from Helen Onions, Consultant in Public Health at Telford and Wrekin Council. The strategy was approved by the Cabinet in 2018 and aimed to raise awareness, identify, prevent and provide better support for victims of domestic abuse and their children. The strategy had six objectives, these were;

1. To review and develop specialist services and support and implement comprehensive multi-agency pathways, for both victims and perpetrators and children and young people affected by domestic abuse.
2. To use intelligence to inform service provision and raising awareness campaign.
3. To develop practitioners' knowledge on the dynamics of domestic abuse within the whole family and provide them with the appropriate training and resources to support the family.
4. To increase awareness in the community of domestic abuse and how to seek support.
5. To review current policies and procedures associated with FGM, HBV and Forced Marriage within the community and across the professional workforce (OFSTED Recommendation).
6. To embed learning form Domestic Homicide Reviews (DHRs).

The report detailed the progress made for each objective, relating to the services that were being delivered, as well as the funding situation. Members welcomed the report and the progress that had been made on the Domestic Abuse Strategy and a discussion on partnerships occurred. One Member asked about the involvement the Police had with the Council with the formation of the Strategy. Ms. Onions responded by saying that the Council worked with Police on all levels of domestic abuse, from a strategic level to develop the domestic abuse strategy, to an operational level where they do a deep dive profile of intelligence from the Police which fed into family

connect, including a range of reports of domestic abuse, such as those from a neighbour. Supt. Jim Baker commented on changes in language used when dealing with domestic abuse related cases which had a positive impact on information gathering and subsequently minimising harm moving forward. Supt. Baker also said that the policing model had moved from the public sphere to the private sphere, which came with its own challenges, and there was a transition from Police to safeguarding.

RESOLVED – that the progress made in the implementation of the Telford and Wrekin Domestic Abuse Strategy be endorsed.

HWB27 One Strategic Clinical Commissioning Organisation in Shropshire, Telford & Wrekin AND Commissioning Strategy

The Health and Wellbeing Board received a progress report from David Evans, Accountable Officer for NHS Shropshire Clinical Commissioning Group (CCG) and NHS Telford and Wrekin CCG on the Single Strategic Commissioner (SSC) for Shropshire, Telford and Wrekin. The Committee heard how the two CCGs were working together to bring the two organisations closer together by hosting meetings in common between the two respective boards at the same meeting, that appointments had been made to the joint executive positions across the organisations, however two posts had not been filled at the time of this meeting. The report included reasons as to why the original application for the dissolution of the two CCGs and the formation of a SSC was rejected, and feedback as to how they could proceed to reach the criteria in which NHS England and NHS Improvement would accept the application. The Board were advised that the timeline agreed with NHS England for the re-application was as follows;

- Final submission of revised application evidence – 30th April 2020
- Regional NHS England/NHS Improvement Panel – early June 2020
- National NHS England / NHS Improvement Committee – July 2020
- Creation of new single CCG – April 2021.

Members welcomed Mr. Evans comments that the Director of Partnerships would be a joint-post who would work closely with senior officers from Telford and Wrekin Council and Shropshire Council. Members conveyed their concern over the dissolution of the two CCGs with a creation of a singular one; citing the pooling of debt that had been attained at Shropshire CCG was greater than at Telford and Wrekin CCG, the centralization of the agenda and moving the accountability away from the Borough. Mr. Evans responded that he recognised the financial concerns that Members had, but insisted that the plan was financially sound and would lead to cost reductions in the future through a preventative system. Likewise he acknowledged the concern members had about the loss of localization on an organisational level, but said that CCG's recognised the health needs were different across the population which was why Primary Care Networks were established to reflect the needs of the population and invest in the acute services as necessary.

RESOLVED – that the contents of the report be noted.

HWB28 Better Care Fund Plan 2019-20

The Health and Wellbeing Board (HWB) received a progress update from Sarah Bass, Commissioning, Procurement & Brokerage Service Delivery Manager and Michael Bennett, Service Delivery Manager: Prevention and Enablement on the Better Care Fund (BCF). The report outlined the current performance of the BCF against the BCF programme. The aim of the BCF was to locally transform the health and social care system towards a fully integrated intermediate care service at a neighbourhood level which comprised of resilient local communities focusing on well-being and prevention, aimed at preventing avoidable admission into acute hospitals to free up resources, and support residents to live independently and with reduced dependency on social care services. The report included a table based on the successfulness of the BCF.

RESOLVED – that the agreed Programme for 2019/2020; progress made to date this year and how it will support the integrated delivery of the cross-cutting priorities of the Health & Wellbeing Strategy be noted.

HWB29 Healthwatch Telford and Wrekin Annual Report 2019-20

The Health and Wellbeing Board received the Healthwatch Telford and Wrekin Annual Report 2018-2019 from Barry Parnaby, a representative from Healthwatch Telford and Wrekin. The report included sections on;

- Areas where improvement could be made to help the patient experience.
- Highlights of the year
- How Healthwatch Telford and Wrekin had made a difference
- Plans for the future.

Mr. Parnaby informed the board that the organisation had undertaken a total of 233 days of volunteer work, hosted 94 community events, engaged with more than 115,000 people through their social media channels and website.

Members keenly welcomed the report and work that Healthwatch Telford and Wrekin had undertaken. Members also commented on the approach Healthwatch Telford and Wrekin had taken on reaching out to various groups within the Council, health service and other partners which allowed them to play the role of a critical friend. Other members commented on the work in the community that Healthwatch had done and the outward approach they had taken to engage with seldom heard groups, which had generated positive messages at meetings.

RESOLVED –the report be noted.

The meeting ended at 3.30pm.

Chairman:

Date: Tuesday 10 June 2020